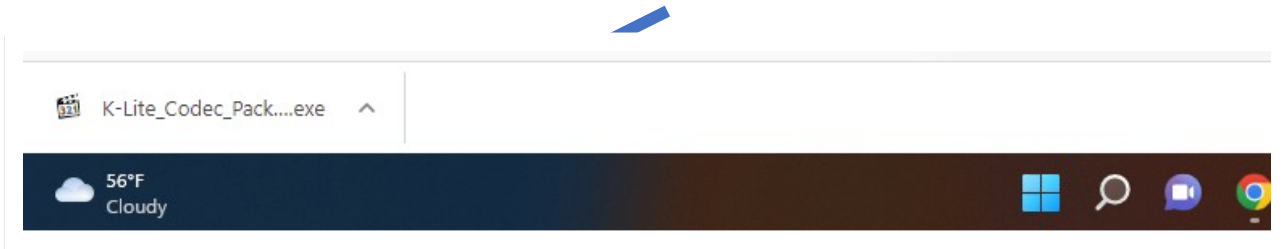Video Files Downloaded from BK7000 to Windows Computer

Extra Codecs need to be installed for sound support when playing certain video files in (WMP) Windows Media Player Classic or WMP visions that pose audio issues.
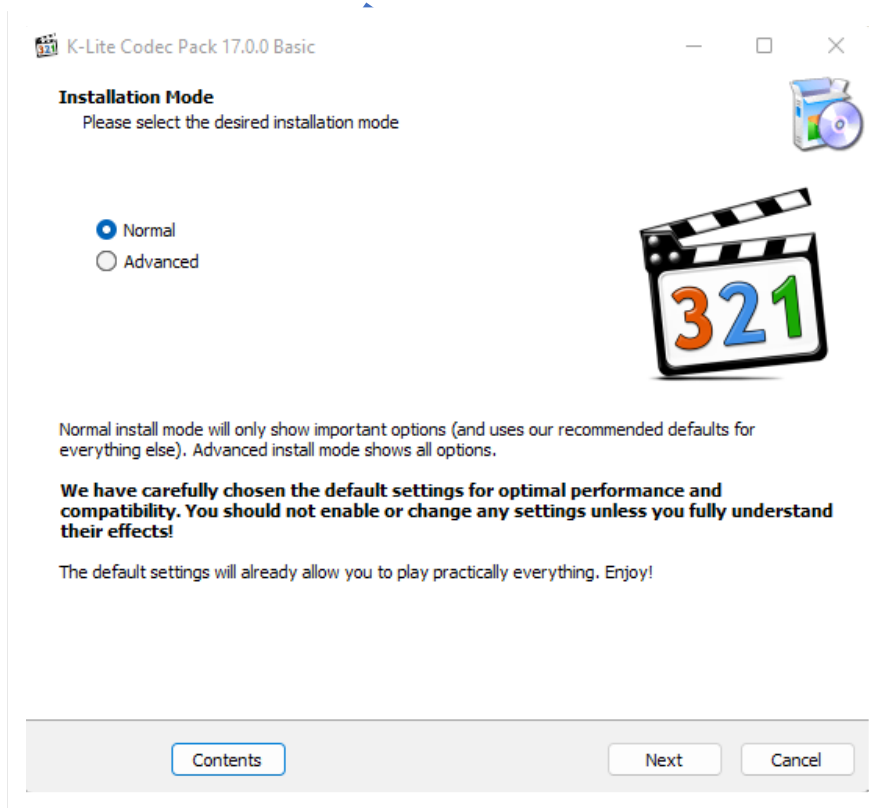
IT Recommended Codec Pack to install: K-lite Codec pack
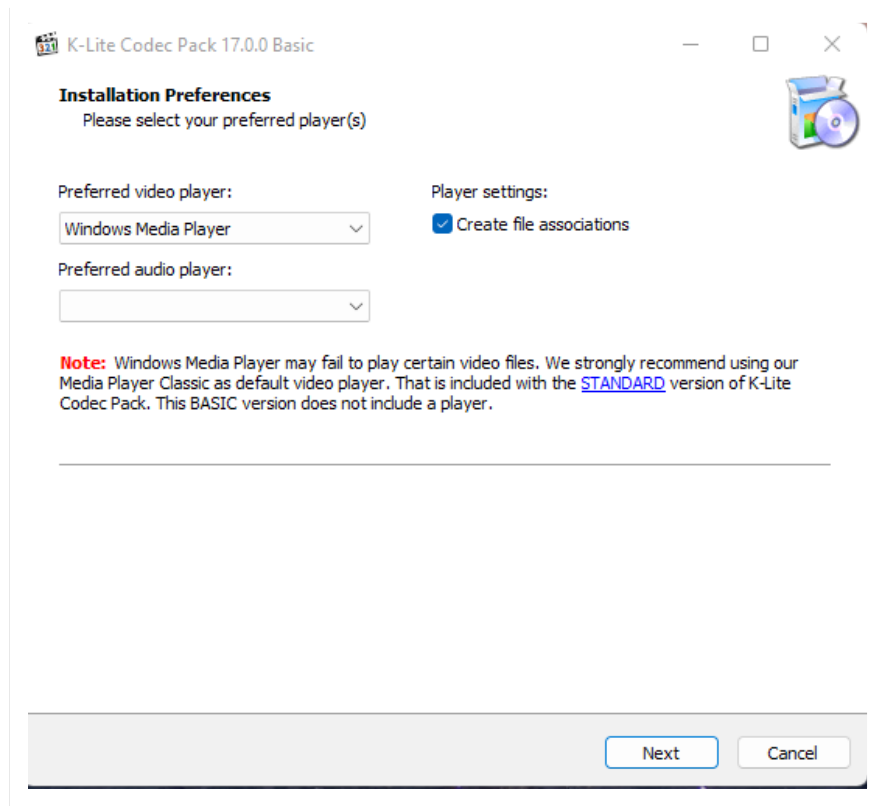
Follow below 15 steps for installation:

1. Click on the "K-Lite_Codec_Pack_1700_Basic" application provided with this document. Then click on the same file name in the downloads window at the bottom of your screen.
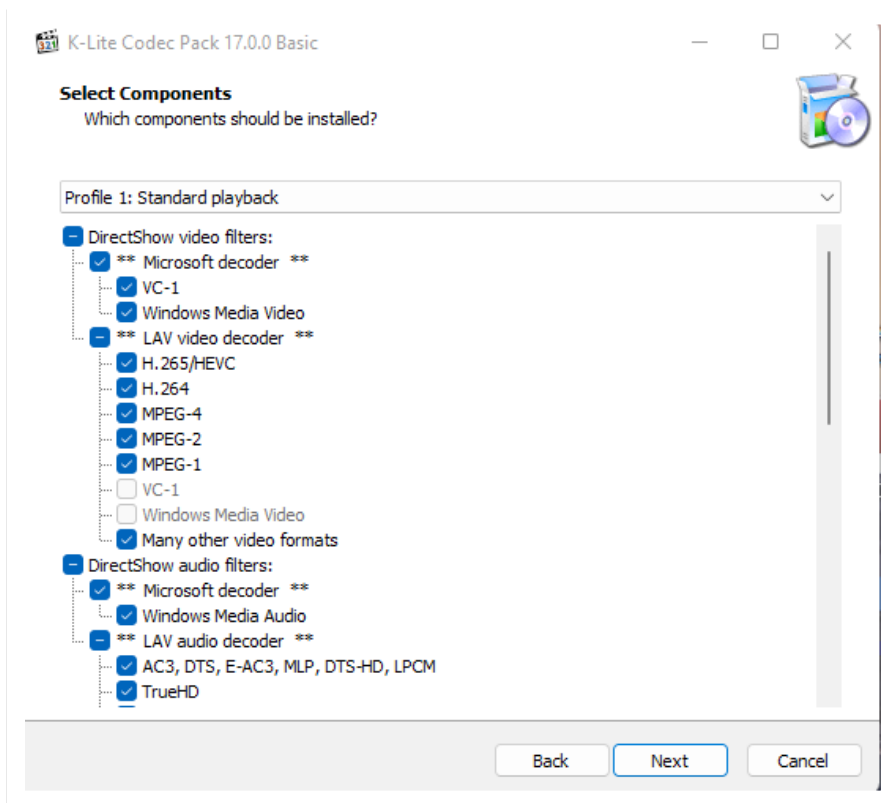

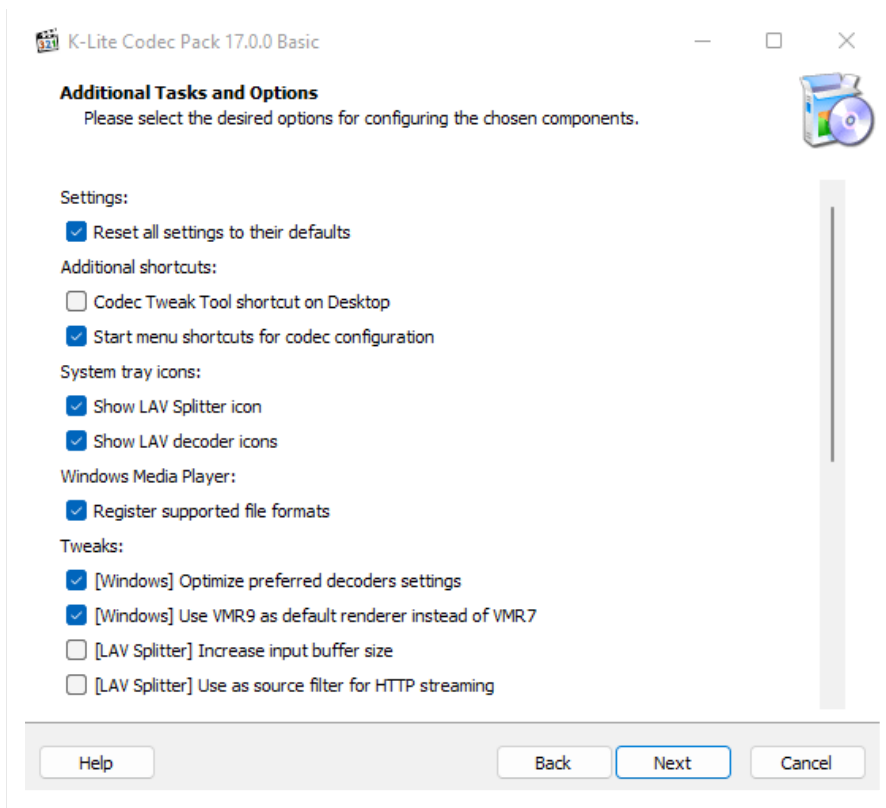2. In the popup window, leave "Normal" selected and click *Next*

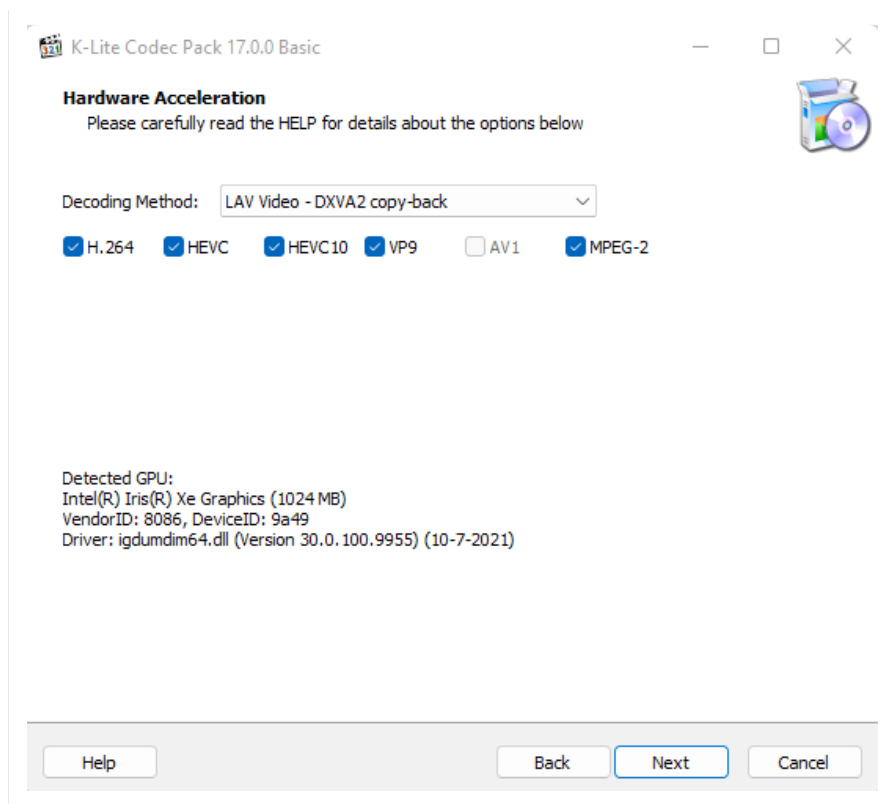3. In next window leave settings the same and click *Next*
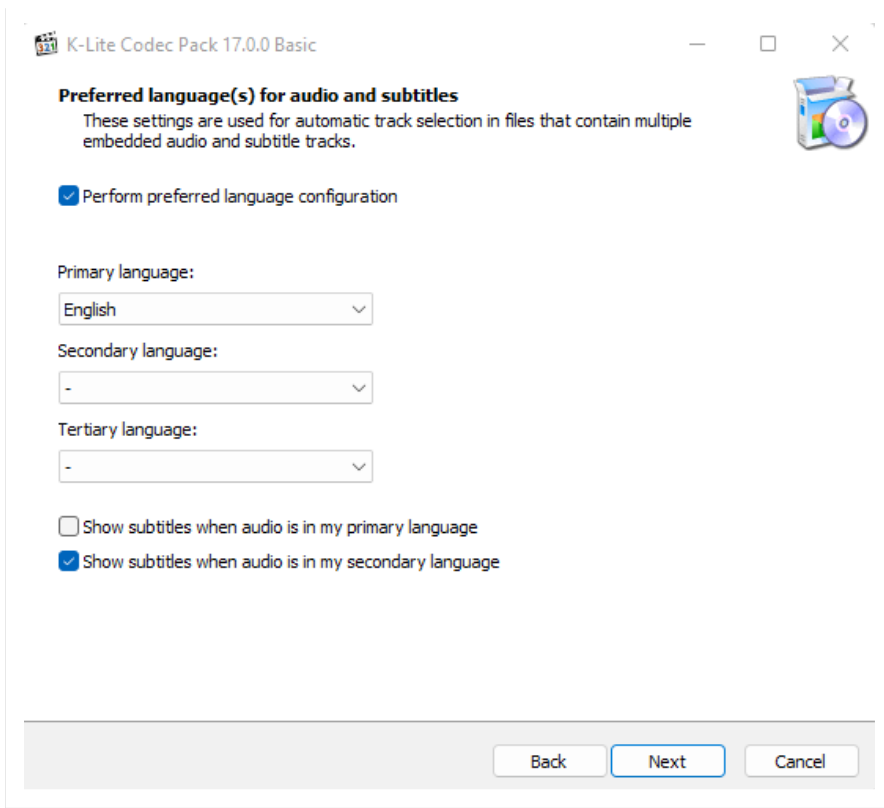
4. Leave settings the same and click *Next*

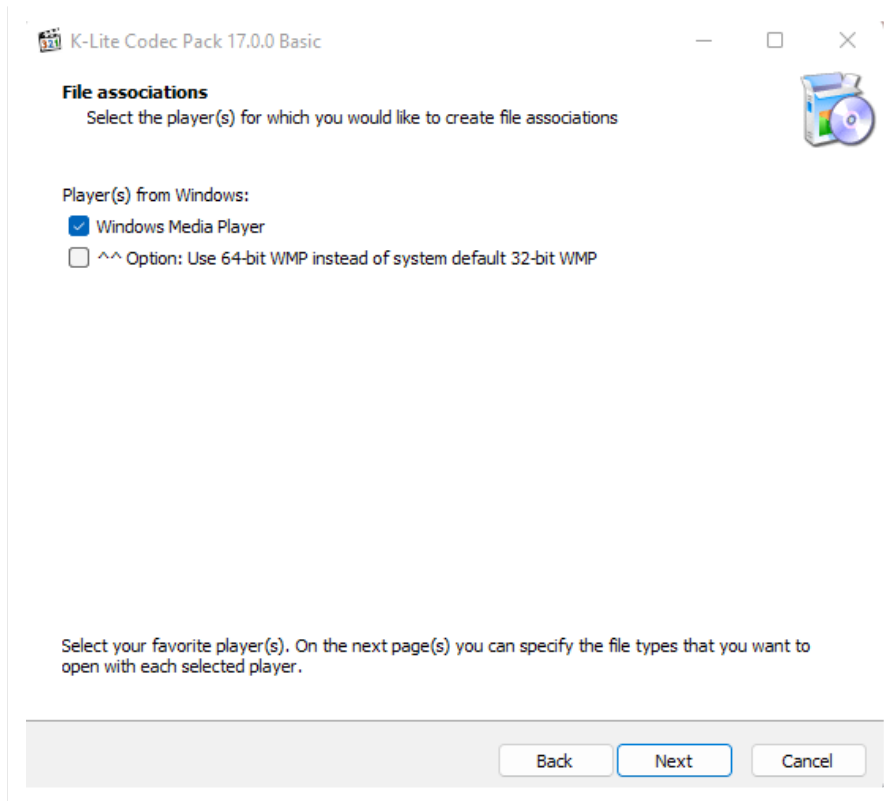5. Leave settings the same and click *Next*

6. In the next window select "MPEG-2" in addition to other selections and click *Next*
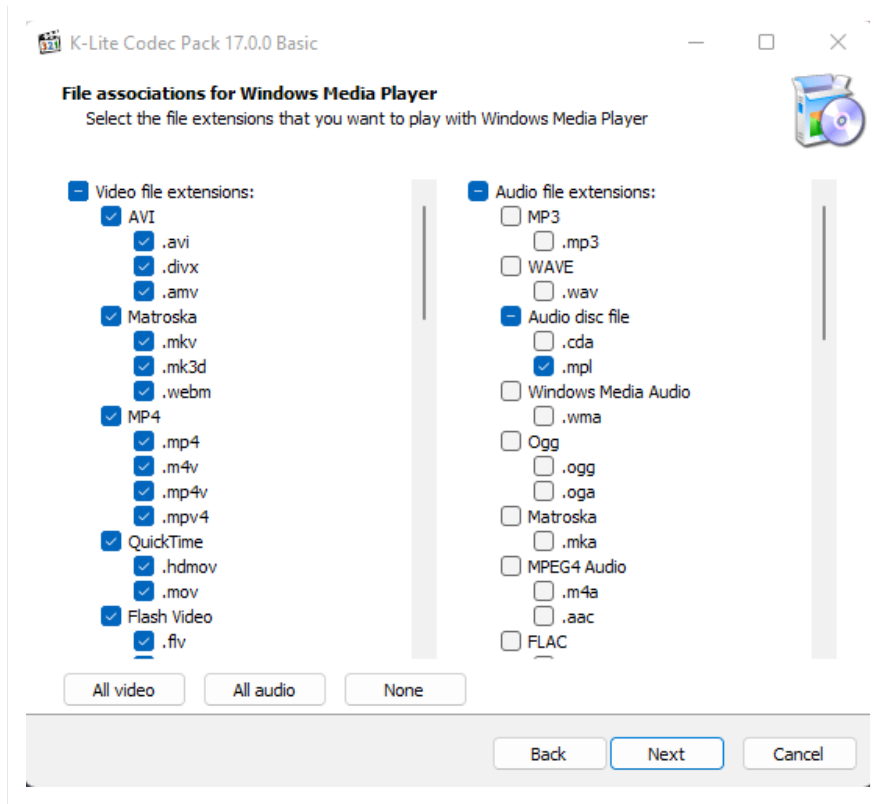
7. In next window leave settings the same and click *Next*
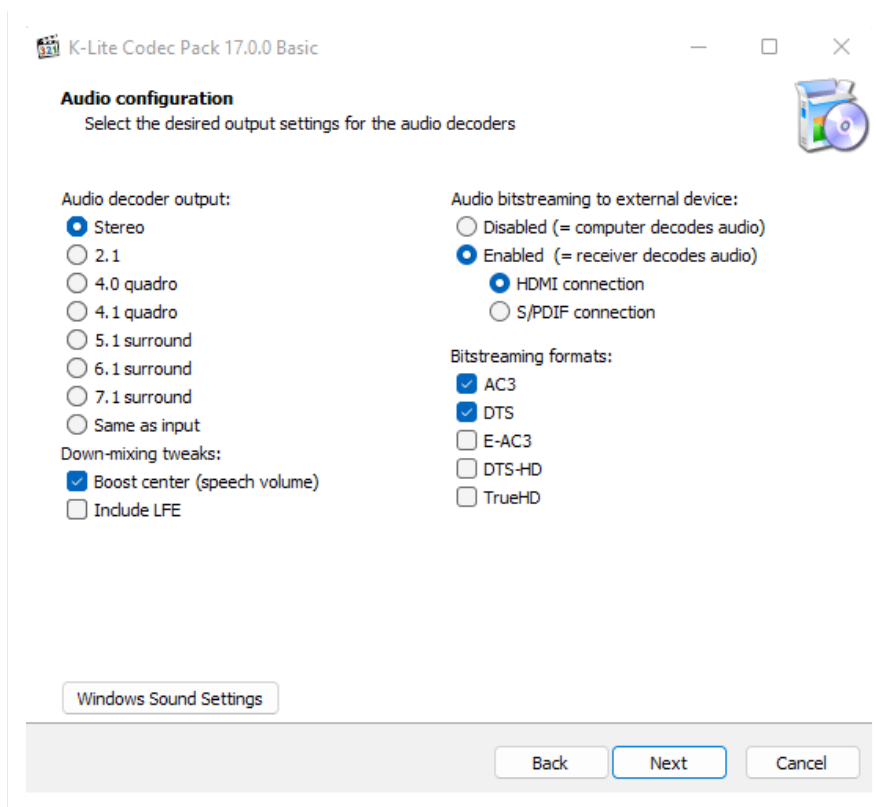

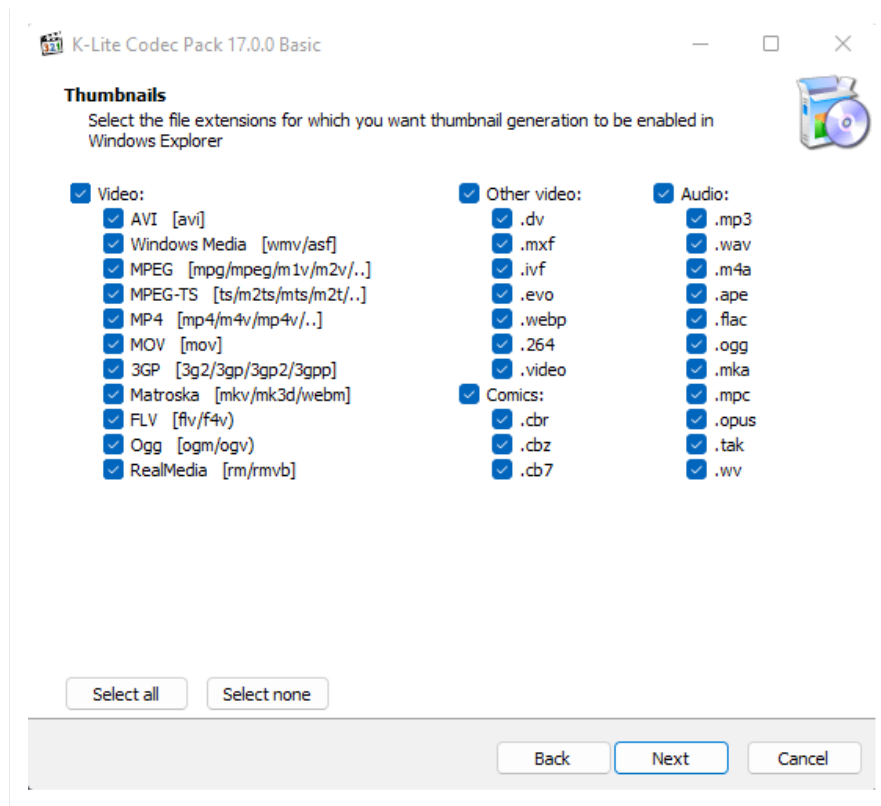8. In this window deselect second option, if selected and click *Next*

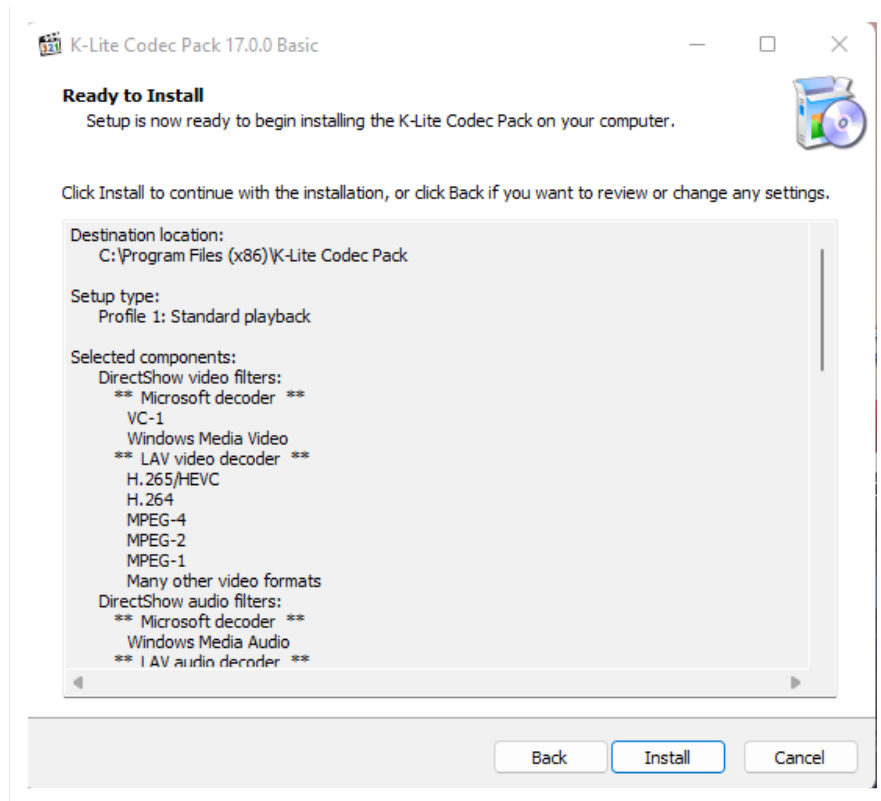9. In this window leave settings the same and click *Next*

10. Leave settings the same and click *Next*
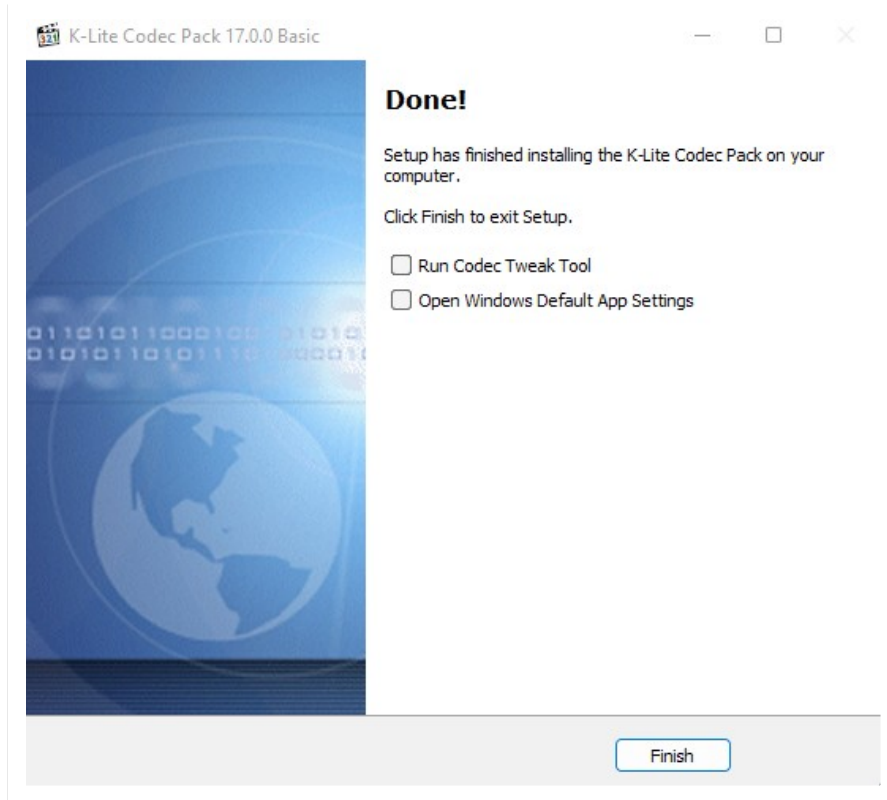
11. Leave settings the same and click *Next*

12. In the next screen, click *Install*

13. Wait until install is complete.

14. On next screen, click *Finish*

15. Try playing video with audio issue, if changes did not work, restart the computer and try again.

Additional references:

http://www.codecguide.com/configuration_tips.htm?version=1700

https://www.microcenter.com/tech_center/article/4819/how-to-download-and-install-k-lite-codec