Video Files Downloaded from BK7000 to Windows Computer

Extra Codecs need to be installed for sound support when playing certain video files in (WMP) Windows Media Player Classic or WMP visions that pose audio issues.

IT Recommended Codec Pack to install: K-lite Codec pack

Follow below 15 steps for installation:

1. Click on the "K-Lite_Codec_Pack_1700_Basic" application provided with this document. Then click on the same file name in the downloads window at the bottom of your screen.

₩ K-Lite_Codec_Packexe	
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2. In the popup window, leave "Normal" selected and click Next



3. In next window leave settings the same and click Next

IN NELICE CODEC PACK 17.0.0 Basic	- 🗆 X
Installation Preferences Please select your preferred player	(s)
Preferred video player:	Player settings:
Windows Media Player	Create file associations
Preferred audio player:	
	~

4. Leave settings the same and click Next

🖼 K-Lite Codec Pack 17.0.0 Basic	_	
Select Components Which components should be installed?		I
Profile 1: Standard playback		\sim
 DirectShow video filters: VC-1 Windows Media Video ** LAV video decoder ** H.265/HEVC H.264 MPEG-4 MPEG-2 MPEG-1 VC-1 Windows Media Video Many other video formats DirectShow audio filters: V* Microsoft decoder ** Windows Media Audio ** LAV audio decoder ** Vindows Media Audio ** LAV audio decoder ** AC3, DTS, E-AC3, MLP, DTS-HD, LPCM TueHD 		
Back	lext	Cancel

5. Leave settings the same and click Next

🛗 K-Lite Codec Pack 17.0.0 Basic	_		\times
Additional Tasks and Options Please select the desired options for configuring the chosen components.		,	I
Settings:			
Reset all settings to their defaults			
Additional shortcuts:			
Codec Tweak Tool shortcut on Desktop			
Start menu shortcuts for codec configuration			
System tray icons:			
Show LAV Splitter icon			
Show LAV decoder icons			
Windows Media Player:			
Register supported file formats			
Tweaks:			
[Windows] Optimize preferred decoders settings			
[Windows] Use VMR9 as default renderer instead of VMR7			
[LAV Splitter] Increase input buffer size			
[LAV Splitter] Use as source filter for HTTP streaming			
Help Back Ne	ext	Ca	ncel

6. In the next window select "MPEG-2" in addition to other selections and click Next

🛱 K-Lite Codec Pack 17.0.0 Basic	_		\times
Hardware Acceleration Please carefully read the HELP for details about the options below			Õ
Decoding Method: LAV Video - DXVA2 copy-back \sim			
♥ H.264 ♥ HEVC ♥ HEVC10 ♥ VP9 □ AV1 ♥ MPEG-2			
Detected GPU: Intel(R) Iris(R) Xe Graphics (1024 MB) VendorID: 8086, DeviceID: 9a49 Driver: igdumdim64.dll (Version 30.0.100.9955) (10-7-2021)			
Help Back No	ext	Can	cel

7. In next window leave settings the same and click Next

K-Lite Codec Pack 17.0).0 Basic	_	
Preferred language(s) These settings are use embedded audio and s) for audio and subtitles d for automatic track selection in files the subtitle tracks.	at contain multiple	E
Perform preferred lang	juage configuration		
Primary language:			
English	\sim		
Secondary language:			
-	\sim		
Tertiary language:			
-	\sim		
Show subtitles when a Show subtitles when a	udio is in my primary language udio is in my secondary language		
	Bac	:k Next	Cancel

8. In this window deselect second option, if selected and click Next

👼 K-Lite Codec Pack 17.0.0 Basic	_	$\Box \times$
File associations Select the player(s) for which you would like to create file associations		Ø
Player(s) from Windows:		
🗹 Windows Media Player		
Option: Use 64-bit WMP instead of system default 32-bit WMP		
Select your favorite player(s). On the next page(s) you can specify the file types open with each selected player.	that you	u want to
Back Nex	ĸt	Cancel

9. In this window leave settings the same and click Next

📓 K-Lite Codec Pack 17.0.0 Basic	_	
File associations for Windows Media Player Select the file extensions that you want to play	y with Windows Media Player	Ø
 Video file extensions: AVI .avi .divx .amv Matroska .mkv .mk3d .webm MP4 .mp4 .mp4v 	 Audio file extensions: MP3 .mp3 WAVE .wav Audio disc file .cda .mpl Windows Media Audio .wma Ogg .ogg .ogg .ogg .oga Matroska .mka MPEG4 Audio .m4a .aac FLAC 	
	Back Next	Cancel

10.Leave settings the same and click Next

 K-Lite Codec Pack 17.0.0 Basic Audio configuration Select the desired output settings for the au 	udio decoders
Audio decoder output: Stereo 2.1 4.0 quadro 5.1 surround 6.1 surround Same as input Down-mixing tweaks: Boost center (speech volume) Include LFE	Audio bitstreaming to external device: Disabled (= computer decodes audio) HDMI connection S/PDIF connection Bitstreaming formats: AC3 DTS E-AC3 DTS+D TrueHD
Windows Sound Settings	Back Next Cancel

11.Leave settings the same and click Next

🛱 K-Lite Codec Pack 17.0.0 Basic		- 0	×
Thumbnails Select the file extensions for which you want Windows Explorer	thumbnail generation to be	e enabled in	O
 Video: AVI [avi] Windows Media [wmv/asf] MPEG [mpg/mpeg/m1v/m2v/] MPEG-TS [ts/m2ts/mts/m2t/] MP4 [mp4/m4v/mp4v/] MOV [mov] 3GP [3g2/3gp/3gp2/3gpp] Matroska [mkv/mk3d/webm] FLV [ftv/f4v) Ogg [ogm/ogv) RealMedia [rm/rmvb] 	 Other video: .dv .mxf .ivf .evo .webp .264 .video Comics: .cbr .cb7 	 Audio: .mp3 .wav .m4a .ape .flac .ogg .mka .mka .mpc .opus .tak .wv 	
Select all Select none	Back	Next Car	cel

12.In the next screen, click Install

📅 K-Lite Codec Pack 17.0.0 Basic	_		\times
Ready to Install Setup is now ready to begin installing the K-Lite Codec Pack on your computer.		Ì	õ
Click Install to continue with the installation, or click Back if you want to review or c	hange a	iny setti	ngs.
Destination location: C:\Program Files (x86)\K-Lite Codec Pack Setup type: Profile 1: Standard playback Selected components: DirectShow video filters: ** Microsoft decoder ** VC-1 Windows Media Video ** LAV video decoder ** H.265/HEVC H.264 MPEG-1 Many other video formats DirectShow audio filters: ** Microsoft decoder ** Windows Media Audio ** LAV audio decoder **		Þ	
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13.Wait until install is complete.

14.On next screen, click Finish

🔯 K-Lite Codec Pack 17.0.0 Basic	— — X
	Done!
	Setup has finished installing the K-Lite Codec Pack on your computer.
	Click Finish to exit Setup.
	Run Codec Tweak Tool
	Open Windows Default App Settings
C.	
	Finish

15.Try playing video with audio issue, if changes did not work, restart the computer and try again.

Additional references:

http://www.codecguide.com/configuration_tips.htm?version=1700

https://www.microcenter.com/tech_center/article/4819/how-to-download-and-install-k-lite-codec